

# PRESS RELEASE

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## **XTENSION RECORDER DEMONSTRATIONS WITH SOS COMMUNICATIONS**

(West Sussex, England) SOS Communications is delighted to have Philip D. Hill, President & CEO of Comvurgent Limited, joining their exhibition stand during Comms Channel Expo 2004. Throughout the duration of the show, Phil will be demonstrating Comvurgent's Digital Xtension Recorder, the first low-cost plug n' play USB desktop solution for business phone users who wish to effectively record their telephone conversations.

The major benefit of the Xtension Recorder is that it taps straight into the digital signals on the customer's telephone line, rather than the analogue handset taps that are used by competing products. This means that the product offers perfect quality recording. In addition, some of Comvurgent's systems are able to use the information sent to the customer's telephone to display the number dialled and the incoming caller's ID, which makes the process of managing and identifying the recorded calls even simpler.

During the demonstrations, Phil will be showing how the recordings can be replayed instantly without having to rewind tapes, as well as showing how the 'snapshot' feature allows the customer to listen to a part of the call whilst still speaking to the client – a very useful function if the customer needs to revert back to some important details.

The products are easily installed in approximately two minutes and by automatically recognising when the customer's telephone is in use, the product starts recording the call with no interaction required from the user at all. For further options, customers can use the features to enter caller details, together with their own notes on the individual conversations.

The length and number of calls that can be recorded and kept is determined by the customer's available hard drive space, however, Comvurgent offer a built-in file compression facility that allows storage of more than 3,000 hours of telephone calls. Users can email calls from within the Xtension Recorder, or send the Xtension Recorder's own compressed files to other product users or standard Windows WAV files, which anyone can listen to.

SOS Communications currently distribute the Xtension Recorder products for Comvurgent Limited, and often have a selection of the products available for immediate delivery from the Company warehouse.

#### Comvurgent Notes

*Comvurgent is a privately held technology company located in Mission Viejo – California, and Nottingham – England. The Company has developed a unique PBX-2-USB technology that allows them to revolutionise key sectors of the communication systems industry.*

*Comvurgent's technology rich product solutions include PBXercise, PBXibitor, and the Xtension Recorder.*

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*SOS Communications are distinguished distributors and brokers of telecoms systems – enabling true dealer support. We can provide the latest developments within the telecoms industry, from most recognised manufacturers. Operating since 1994, SOS Communications is a distributor and the only recommended repair centre for Toshiba Telecoms UK.*

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Photos / images are available on request.

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